

Risk Management Solutions



Spring 2013

A Quarterly Newsletter of the AMIC/MWCF Loss Control Division

AMIC/MWCF Offers Free Online Training

The AMIC/MWCF Loss Control Division is pleased to offer our members another innovative tool to provide quality employee professional development – FREE online training!

We have partnered with LocalGovU to create on Online Learning Center that provides a variety of course topics, including risk management, human resources, safety and law enforcement. Courses are available on a 24/7 basis from any computer with internet access and are provided at no cost to AMIC/MWCF members. Available courses change on a quarterly basis, with new courses becoming available on the first business day of January, April, July and October.

These online courses are:

- Easy to use and available online anytime 24/7
- Written specifically for public entities
- Short modules that typically take about 30 minutes to complete

You will need to choose one person to be your account administrator and ask them to set up the account. This person will also receive updates on courses offered each quarter.

To set up an account - or to log onto your existing account - visit **www.losscontrol.org** and click "Online Training" under the Quicklink section to the left of the home screen. Then simply follow the instructions to create an account. A LocalGovU representative will contact you within 48 hours to provide information and set up your staff. After your account has been created, the courses will be made available to you and your staff. A list of courses is also available on www.losscontrol.org.

Questions? Contact our online training partner, LocalGovU, at 866-845-8887 between 9:00 AM and 6:00 PM, Monday through Friday.

AMIC/MWCF's goal is to provide high quality courses that address your loss prevention needs. If you have additional questions, please contact Donna Wagner with our Loss Control Division at donnaw@alalm.org.



Another service provided by the Alabama Municipal Insurance Corporation (AMIC) and the Municipal Workers Compensation Fund (MWCF) founded by the Alabama League of Municipalities (ALM).

MWCF Welcomes New Board Members and Launches Website

This past January, MWCF welcomed new board members Mayor Billy Blackwell of Ozark, Mayor Tom Henderson of Center Point and Councilmember Don Moore of Uniontown. In addition, the Municipal Workers Compensation Fund recently launched a website: **www.almwcf.org**. Information about staff and claims reporting, as well as quick quotes, are now easily accessible online.



Left to right: Secretary/Treasurer Mayor Billy Blackwell, Ozark; Councilmember Don Moore Uniontown; President Mayor Leon Smith, Oxford; Vice President Mayor Phil Segraves, Guin; and Mayor Tom Henderson, Center Point

Defining Moment

Accident Investigation and Analysis

Accident investigation and analysis requires thorough investigations by employers to determine the causes of an accident regardless of the type of accident. The term "accident" encompasses incidents and near misses and should include property damage, work injuries and liability-related incidents. The two primary purposes of an accident investigation and analysis should be to determine cause (not fault) and to discover the contributing factors or circumstances that can be eliminated or changed to prevent the accident or near miss from occurring in the future.

Information developed through the accident investigation process should include employee characteristics such as department, age, years in position, a description of the incident, equipment involved, location, time of day as well as any other factors that could be used to analyze and uncover accident patterns from which corrective actions can be implemented. A comprehensive accident investigation and analysis process is essential to an employer's risk management efforts and for providing management with a direction for developing or revising policies and procedures which may have been overlooked, not communicated or not enforced.

AMIC Hires New Claims Clerk



Ann Easterling joined the Alabama Municipal Insurance Corporation staff in February as a Claims Clerk serving municipalities and utility associations throughout Alabama. Ann retired from Maxwell AFB after 34 years of service where her last assignment was with the Air University Public Affairs as the Chief of Community Relations. Prior to retiring, she also served as the Chief of Media Relations for AFROTC and Officer Training School. Following her retirement, she was employed with the non-profit Air University Foundation, which supports the various schools at Maxwell. Ann has two children and three grandchildren and has lived in Millbrook, AL, for 30 years.

Loss Control Seminars Planned for August: Mark your Calendars

Tuesday, August 20 Hartselle Sparkman Civic Center 406 Nanceford Road Hartselle, AL 35640

Tuesday, August 27 Lincoln City Hall 150 Magnolia Street Lincoln, AL 35096 Wednesday, August 21 Demopolis Rooster Hall 211 North Walnut Avenue Demopolis, AL 36732

Wednesday, August 28 Greenville Wendell Mitchell Conference Center, Lurleen B Wallace Community College 750 Greenville Bypass Greenville, AL 36037

Topics are still being planned. Check the Loss Control website, www.losscontrol.org, for updates.

2012 Risk Management Awards

In recognition of the efforts and successes of our members, the AMIC and MWCF Board of Directors established the Risk Management Awards system in 2002.

Awards are determined based on the loss ratios for each member's prior year. For members of both the AMIC and MWCF programs, the loss ratios are combined and divided by two to reflect the overall loss ratio. Members are eligible to receive the Presidents Award once every five years and the Gold, Silver and Bronze annually.

ALM President's Awards (Top 5% for 5 years)

Abbeville Housing Authority Alabama Municipal Election Authority Alabaster Water Board Town of Altoona Andalusia Rescue Squad Ashville Water & Sewer Board Athens Housing Authority Bayou La Batre Utilities Board Utility Board of Blountsville City of Brewton - Natural Gas Department Calera Housing Authority Town of Chatom Water, Sewer and Gas Board of the City of Childersburg Clanton Housing Authority Clayton Housing Authority Town of Clio Waterworks of the Town of Coffeeville Cottonwood Housing Authority Town of County Line Town of Cowarts Dauphin Island Water and Sewer Town of Deatsville Decatur Personnel Board Town of Dutton Elmore County Economic Development Authority **Eutaw Housing Authority** Florala Housing Authority Town of Gainesville Town of Geiger City of Geneva Georgiana Housing Authority Town of Goldville Goodwater Housing Authority Town of Gordo Greene County Ambulance Service Guin Water and Sewer Board Harpersville Water Board Headland Housing Authority Hurtsboro Water Works City of Indian Springs Lee-Russell Council of Local Governments Linden Housing Authority City of Lipscomb Town of Maytown Mobile Airport Authority Town of Mooresville Town of Newbern Town of Newville Northwest Alabama Gas District **Opp Housing Authority** Oxford Water and Sewer Board Town of Pike Road

Prattville Solid Waste Authority Prattville Waterworks Town of Priceville **Reform Housing Authority** City of Robertsdale Rockford Gas Board **Rockford Waterworks** Russellville Housing Authority South Central Alabama Development Commission/ Senior Aides Division Southside Waterworks Board Sweet Water Waterworks Town of Twin Town of Valley Grande West Alabama Health Services Town of Wilsonville Winston Cooperative District Industrial Development Authority of Winston County **Gold Awards**

(Loss ratio below 5%)

Abbeville Housing Authority Abbeville Water & Sewer Adamsville Addison Akron Alabama Municipal Election Authority Alabaster Water Board Aliceville Aliceville Housing Authority Aliceville Water & Sewer Allgood Altoona Andalusia Rescue Squad Anderson Anniston Public Library Arab Sewer Board Ardmore Ardmore Water Arley Asbury Water Board Ashland Ashland Water & Sewer Board Ashville Water & Sewer Board Athens Housing Authority Auburn Water Board Autauga/Prattville Library B.B. Conner Memorial Library Bailevton Baker Hill Bayou La Batre Bayou La Batre Water & Sewer Bear Creek **Beatrice** Beaverton Belk Belle Fontaine Improvement District Benton Birmingham Airport Authority Birmingham Parking Authority Birmingham Regional Planning **Commission General Fund** Black Black Warrior Solid Waste Authority Blackbelt Energy Blountsville Housing Authority Blountsville Utilities **Blue Springs** Boaz Gas Board Boligee Detroit

Brantley Brent Utilities **Brewton Housing Authority Brewton Natural Gas** Bridgeport Bridgeport Housing Authority Bridgeport Utility Board Brookside Butler **Butler Utilities** Calera Housing Authority Camp Hill Utilities Carbon Hill Housing Authority Carrollton Cedar Bluff Utility Board Central Alabama Regional Planning Commission Centre Centreville Water Works & Sewer Board Chatom Cherokee Waterworks & Gas Board Chickasaw Housing Authority Childersburg Waterworks, Sewer & Gas Chilton County Solid Waste Disposal Citronelle Historical Preservation Society, Inc. Clanton Clanton Housing Authority Clarke-Mobile County Gas District Clayhatchee Clayton Housing Authority Cleveland Clio Coffee Springs Coffeeville **Coffeeville Waterworks** Coker **Colbert County Animal** Collinsville Colony Columbia Columbiana Waterworks Community Life Institute Coosada Cordova Water & Gas Board Cottonwood Cottonwood Housing Authority County Line Courtland Cowart Craig Field Airport Authority Creola Crossville **Crossville Water Board** Cuba Cullman-Jefferson Counties Gas District Dadeville Dadeville Housing Authority Dale County Commission Daleville City Board of Education Dauphin Island Water Deatsville Deatsville VFD, Inc. **Decatur Personnel Board** Deer Run Golf Course Moulton Demopolis Water

Dodge City Dothan Double Springs Waterworks Board Douglas Dozier Dutton East Alabama Regional Planning & Development Commission East Brewton Waterworks & Sewer East Central Alabama Gas District East Geneva Co. Senior Citizens Committee Elba Water & Electric Board Elberta Eldridge Elkmont Flmore Elmore County Economic Dev Elmore Water Authority Enterprise Rescue Epes Eufaula Housing Authority Eutaw Housing Authority Fva Evergreen **Evergreen Housing Authority** Faunsdale Fayette Gas Board Fayette Housing Authority Five Points Five Star Water District Flomaton Florala Florala Housing Authority Foley Public Facilities Fruithurst Fire Department Fulton Fulton Utilities Fultondale Gas Board Gadsden Airport Authority Gainesville Gantt Garden City Gaylesville Geiger Geneva Georgiana Georgiana Housing Authority Georgiana Water & Sewer Glen Allen Glencoe Water & Sewer Glenwood Goldville Good Hope Goodwater Goodwater Housing Authority Goodwater Waterworks & Sewer Gordo Housing Authority Gordo Water Board Grant Greene County Ambulance Service Greensboro Utility Board Greenville YMCA Guin Water & Sewer Board Guntersville Water & Sewer Board Gurley H. E. L. P., Inc. Haleyville Water & Sewer Board

Hammondville Hanceville Water & Sewer Harpersville Water Board Hartford Hartselle Housing Authority Hayden Headland Housing Authority Heath Heflin Heflin Water & Sewer Helena Helena Utilities Henagar Hobson City Hobson City Housing Authority Hokes Bluff Water Board Holly Pond Hollywood Hurtsboro Hurtsboro Water Works НуТор Indian Springs Kansas Kennedy Kennedy Housing Authority Killen Kimberly Kinsey Kinston Lake-View Lamar County Gas District Langston Leesburg Legacy Springs Improvement #1 Leighton Water Works & Sewer Board Linden Housing Authority Linden Utilities Lipscomb Lisman Livingston Loachapoka Lockhart Lowndesboro Luverne Housing Authority Lynn Madison Utilities Madrid Magnolia Springs Magnolia Springs Public Library Malvern Margaret Marshall County Gas District Maytown McKenzie Mentone Millport Millry Mobile County Emergency Management Mobile County Personnel Board Monroeville Housing Authority Moody Mooresville Morris Moulton Gas Board Moulton Housing Authority Mulga Waterworks & Utility Board Muscle Shoals Electric Board Muscle Shoals Utilities Myrtlewood continued next page

Gold Awards cont.

Napier Field Natural Bridge Nauvoo Waterworks Nectar Needham New Site Newbern Newville Northeast Alabama Agri Business Center Northwest Alabama Council Of Local Governments Oak Hill Ohatchee Opelika Waterworks Board Opp Housing Authority **Opp Utilities** Orrville Oxford Water & Sewer Board Ozark City Board of Education Ozark Housing Authority Ozark-Dale County Economic Development Corp. Paint Rock Pell City Housing Authority Pennington Utilities Perdido Beach Phil Campbell Phil Campbell Housing Authority Pickens County Gas Pickensville Pike Road Pinckard Pine Apple Pinson Pisgah Pleasant Groves Powell Prattville Solid Waste Authority Prattville Waterworks Priceville Providence Ragland Ragland Housing Authority Ragland Water Works & Gas Rainbow City Utilities Board Rainsville Ranburne Ranburne Water & Sewer Red Bay Water & Gas Red Level Reece City Reform Housing Authority Rehobeth Renaissance Cooperative District Renaissance Improvement District Repton Riverside Rockford Rockford Gas Board Rockford Waterworks Rogersville Rogersville Waterworks & Sewer Russellville Housing Authority Russellville Waterworks & Sewer Rutledge Samson Samson Housing Authority Sand Rock Sanford. Saraland Sardis City Sardis City Waterworks Board

Section Semmes Shiloh Silas Silverhill Sipsev Slocomb Water & Sewer Smiths Station Somerville South Alabama Regional Airport Authority South Central Alabama Development Commission South Central Alabama Development Commission/ Senior Aides Division South Vinemont Southeast Alabama Regional Planning & Development Commission Southside Waterworks Board Spanish Fort Spirit of Anniston Main Street Program Springville Steele Steele Waterworks Board Stevenson Storm Water Management Authority Sweet Water Sweet Water Water Works Sylacauga Utilities Sylvan Springs Tallassee Industrial Development Board Tallassee Redevelopment Authority Taylor The Plaza at the Towers Thomaston Water & Gas Thomasville Waterworks & Sewer Top of Alabama Regional Council of Governments Senior Aides Division Trafford Triana Troy Housing Authority Troy Housing Services Tuscumbia Utilities Department Tuskegee Housing Authority Twelve Oaks Improvement District Twin Union Union Springs Utility Board Upper Bear Creek Water, Sewer & FPA Valley Grande Valley Head Valley Head Water Works Board Vernon Water & Sewer Board Vina Vincent Vincent Water & Sewer Vredenburah Walnut Grove Warrior Washington County Library Board Waterloo Waverly Webb West Alabama Health Services West Blockton West Pace Village Coop. District West Pace Village Improvement District West Point Westover Wilsonville Wilton Water and Gas Winfield Waterworks & Sewer

Scottsboro Public Library

Winston Cooperative District Winston County Industrial Development Authority Woodland Woodstock

Silver Awards (Loss ratio of 5% - 20%)

Alabaster Albertville Utilities Anniston Housing Authority Anniston Water Board Ariton Athens Bear Creek Development Authority Berry Birmingham-Jefferson Civic Center C.C.E.M.S. Calera Waterworks Camden Camp Hill Carbon Hill Carbon Hill Utility Board Chatom Utility Chelsea Chickasaw Clay Coaling Daleville Daphne Dauphin Island Decatur Housing Authority Decatur Municipal Utility Board Dora Waterworks & Gas Board **Double Springs** Elba Eufaula Eutaw Fayette Fayette Water Works Board Fort Deposit Geneva Water Gilbertown Utility Glencoe Governmental Utility Services (Bessemer) Greenville Guntersville Electric Board Hackleburg Harpersville Hartselle Utilities Homewood Hoover Huntsville Housing Authority Huntsville Tennis Board Ider Irondale Jacksonville Water Works Jemison I anett Leeds Water & Sewer Level Plains Lexington Lincoln l ineville l ittleville Louisville Loxley Maplesville Marion McIntosh

Mobile Airport Authority Montevallo Water & Sewer Moundville New Brockton New Hope Newton Water & Sewer North Baldwin Utilities Northport Housing Authority Northwest Alabama Council of Local Government Auto **Oneonta Utilities** Opelika Opp Orange Beach Orange Beach Water & Sewer Board Parrish Rainbow City Riviera Utilities Roanoke Roanoke Utility Board Russellville Gas Board Section-Dutton Water Sheffield Sheffield Utilities Southeast Alabama Gas Southeast Alabama Solid Waste Disposal Auth Summerdale Sylacauga Sylacauga Parks and Recreation Sylvania Talladega Tarrant Electric Department Top of Alabama Regional Council of Governments Town Creek Trinity Tuscaloosa Tuscumbia Tuskegee Utility Board Union Grove Vance Weaver Wedowee Water, Sewer & Gas Board West Alabama Regional Commission West Jefferson Wetumpka Water & Sewer York **Bronze Awards** (Loss ratio of 20% - 40%) Albertville Andalusia Arah Ashland, Goodwater-Lineville Solid Waste Disposal Authority Athens Utilities Atmore Auburn

Bay Minette

Transit Authority

Brent Housing Authority

Birmingham-Jefferson County

Bessemer

Brent

Brewton

Brilliant

Calera

Brookwood

Centreville Cherokee Childersburg Cullman Cullman Utilities Daphne Utilities Decatur East Brewton **F**clectic Eclectic Water & Sewer Board Eufaula Water Works Fairhope Foley Gadsden Gardendale Geraldine Gilbertown Gordo Greensboro Gulf Shores Gulf Shores Utility Board Guntersville Hartselle Havneville Highland Lake Hokes Bluff Hueytown Huntsville & Madison County Senior Center Jackson Jackson Gap Jacksonville Jasper Lineville Water & Sewer Midfield Millbrook Montevallo Montgomery Transit Mulga Munford Muscle Shoals North Alabama Gas District North Courtland Northport Northwest Alabama Gas District Notasulga Odenville **Owens Cross Roads** Oxford Ozark Penninaton Pine Hill Prattville Red Bay Reform Reform Water & Sewer Board Russellville Russellville Electric Board Saint Florian Snead Southside Tarrant City Thomaston Thorsby Troy Troy Board of Education Trussville Trussville Utility Board Union Grove Utilities Union Springs Vernon Wadley Wedowee Wetumpka

AMIC/MWCF's Loss Control Division Offers Fire Extinguisher Training

More than 200 fires occur in U.S. workplaces on an average day. Annually, those fires kill 200 workers, injure 5,000 more, and cost American businesses well over \$2 billion. Unfortunately, there are dozens of ways for workplace fires to start—chemicals, electricity, flammable liquids, combustible materials, compressed gases, smoking, even poor housekeeping.¹ Whether in the home or the workplace, portable fire extinguishers are the first line of defense against small fires. However, having a fire extinguisher available is only part of the safety equation. Properly trained employees can make a huge difference in whether a fire is contained or your workplace goes up in smoke.

AMIC/MWCF's Loss Control Division offers live fire extinguisher training using the latest available technology: the Intelligent Training System (I.T.S.) from BullEx. This training is intended to promote correct fire extinguisher use by every employee and is, therefore, not exclusive to fire departments.



"The system senses where the trainee aims and sweeps the SmartExtinguisher and varies the flames automatically. The SmartExtinguishers are recharged quickly and easily with only compressed air and water." Trainers can select from class A, B or C fires at four different difficulty levels or instantly re-ignite the flames using the flare-up button to challenge trainees. Through innovative, patented technology, I.T.S. provides clean, safe and cost effective extinguisher training. The system senses where the trainee aims and sweeps the SmartExtinguisher and varies the flames automatically. The SmartExtinguishers are recharged quickly and easily with only compressed air and water. An emergency-stop switch on the handheld controller and a motion sensor that shuts down the flames instantly if the system is bumped or knocked make BullEx live-fire training systems one of the safest live-fire simulators in the world.

For more information, or to schedule fireextinguisher training at your workplace, contact Todd McCarley at 334-657-8505 or via email at toddm@alalm.org.





¹ NOAA, Environmental Management System, Marine Operations Center, *Safety Works Newsletter*, *October 2005*

2013 SkidCar Schedule

Through an advanced, computer-controlled driver training vehicle known as the Skidcar System, trainees learn how to react quickly and safely to a range of hazardous driving conditions. Training is conducted throughout the state at a minimal cost.

For more information, contact Donna Wagner at 334-262-2566.

Arab

Open

Dothan
Valley
Vestavia Hills
Thomasville
Demopolis
Oneonta

April 16 – 26 May 14 – 24 June 11 – 21 July 8 – 12 July 15 – 19 July 30 – Aug. 2

Decatur Aug. 13 – 23 Sept. 3 – 12 Oct. 1 – 11 Oct. 28 - Nov. 8 Orange Beach Montgomery Dec. 3 – 13

Date/location subject to change.



PERMIT NO. 340 Montgomery, AL **UIA U.S. POSTAGE** Presorted Std.

CHANGE SERVICE REQUESTED P.O. Box 1270 • 535 Adams Avenue • Montgomery, AL • 36102 Loss Control Division



Spring Safety DVDs

- 5.039 Tractor Safety
- 5.049 Distractions: Behind the Wheel For Drivers
- 5.053 Landscaping Equipment: Maintenance and Safety
- 7.008 **Dog Bite Prevention**
- 7.026 Lyme Disease: Danger in the Grass
- 7.105 Groundskeeping Safety: Dealing With Bugs and Critters
- 7.106 Groundskeeping Safety: Be a Pro!
- 7.118 Safety Procedures for Lawn Mower Operators
- 7.119 Landscape Power Tool Safety
- 7.120 Hedge Trimmer Safety
- 7.121 Video Guide to Chainsaw Safety
- 7.122 String Trimmer Safety
- 7.123 Boating Safety
- 7.128 Golf Cart & Low Speed Vehicle Safety: On & Off the Course

Video/DVD requests to: Rachel Wagner at: 334-262-2566; rachelw@alalm.org; or FAX at 334-263-0200.

Need Help Filing Work Comp Claims?

For step-by-step instructions, visit: www.almwcf.org

Employment Practices Law Hotline 1-800-864-5324

Through a toll-free Employment Practices Law Hotline, members can be in direct contact with an attorney specializing in employment-related issues. When faced with a potential employment situation, the hotline provides a no-cost, 30-minute consultation.

www.losscontrol.org